

CHAPTER 2 - THE SOCIAL WORK SERVICES DIVISION

2.1 GENERAL REMARKS

Objectives

Stressing the principles of enabling the development of individual potential, promoting human dignity, respect and self-determination, Social Work Services Division ("the Division") provides its services through an ongoing process of awareness, participation and sharing. The services strive to bring about positive changes and development in personal behaviour, individual attitude, physical environment and social structures. The Division aims to promote a caring community grounded on truth, love, justice and freedom.

Highlights of the Year

Review Visit of Service Performance Monitoring System

Review visits by Social Welfare Department ("SWD") were held at three of Caritas service units including Caritas Lok King Hostel, Caritas Integrated Home Care Service – North District and Caritas Neighbourhood Level Community Development Project – Sai Kung. All of them were assessed to have met all the requirements of the Funding and Service Agreement and the Service Quality Standards.

Training and Fieldwork Placements

During the year 2012/2013, the Division provided fieldwork placement for 104 social work students from 7 local training institutes. Besides, a joint venture with Caritas Institute of Higher Education on fieldwork placement and mentorship scheme was offered to 110 and 239 of its students with 63 and 151 of Caritas social workers as trainers respectively.

Service Units and Staff

The Division now operates 112 subvented service units and 16 non-subvented service units with a staff of 3,320, of which only core full-time staff is included.

New Services

IT Projects

With allocation from the Social Welfare Development Fund, three IT projects were launched to improve service delivery and sharing of information, namely, (1) e-Learning System; (2) e-Staff Training Management System; and (3) e-Volunteer System.



■ e-Learning System was set up to facilitate sharing of information and learning among staff members

Redevelopment Project of Caritas Social Centre – Tsuen Wan

Caritas – Hong Kong had obtained funding support from the Hong Kong Jockey Club Charities Trust to redevelop Caritas Social Centre – Tsuen Wan at Shing Mun Road. It was planned that the building works would start in August 2013 to establish an integrated service model with units located at the building to better serve the community.

Staff Development and Training

Programmes Funded by the Social Welfare Development Fund

With the Social Welfare Development Fund allocated by SWD, staff members attended 157 in-service training programmes during the year, of which 11 were overseas study visits and 3 were leadership and management skills development programmes for mid-level staff. A total attendance of 2,291 was recorded. Besides, sponsorship was granted to 28 staff members to attend fieldwork placement and 3 staff members to attend nurse training programmes. These training had strengthened staff's professional skills and broadened their horizon, in particular after joining the mental health training at Yale University.



■ Personality Dimensions® Qualified Facilitator Certification

Staff Formation

The Employee Emotional Support Project continued this year. A total of 307 calls were received by the hotline for staff, of which 19 persons received face-to-face counselling service. Fifty-four workshops were organized to promote self-understanding, team building and positive thinking.

Vote of Thanks

The Division expresses its heartfelt thanks to the Catholic Diocese of Hong Kong for its Lenten Fund, and to many donors who provided financial assistance to serve 40,186 needy people, particularly helping the unemployed and under-employed families improve their livelihood. Besides, grants were received from charitable trusts and foundations, government bureaux and departments, as well as corporations to subsidize Caritas service units to launch pioneering projects, to upgrade the facilities and to strengthen the services to serve more underprivileged people.



■ Arts-assisted Social Work Practice

2.2 FAMILY SERVICE

Objectives

The service objectives are to preserve and strengthen the family unit, by empowering individuals and their families as a whole, through different levels of professional intervention, and to improve the quality of family life. These are achieved through Family Casework Service, Clinical Psychology Service, Family Aide Service, School Social Work Service, Treatment and Rehabilitation Programme for Substance and Drug Abusers and other time-limited supporting projects, offered in the eight Integrated Family Service Centres, two club premises of Lok Heep Club, Wong Yiu Nam Centre, Family Crisis Support Centre and Addicted Gamblers Counselling Centre, located in major residential areas of Hong Kong.

Highlights of the Year / Achievements

Caritas Lok Heep Club – Centre for Drug Counselling Service

The Caritas Lok Heep Club is well recognized with its expertise in running training and exchange activities for drug workers. It has been granted support from the Beat Drugs Fund to run a two-year “Drug Knowledge Project”. A total of 11 trainings and exchange activities were organized from 16 November 2010 to 15 November 2012. The climax of the project took place on 25 June 2012 and 26 June 2012. Over 250 individuals from more than 90 agencies/work units attended the Exchange Camp for Drug Treatment and Rehabilitation Workers at the Hong Kong University of Science and Technology.



■ Opening ceremony of the Exchange Camp for Drug Treatment and Rehabilitation Workers — a joint programme with the Hong Kong Council of Social Service and Hong Kong University of Science and Technology

New Service / Project

Early Identification and Intervention for Children with Suspected Developmental Delay

With sponsorship from the Eu Yan Seng Charitable Foundation, 20 families with children suspected of developmental delay received Individual Education Programme, Filial Play Therapy and Positive Parenting Programme provided by Family Service. Outcome analysis showed a positive programme effectiveness: children’s developmental delay and their parents’ parental stress were lessened significantly, as indicated in pre- and post-training scores in the “Screening Scale for Pre-school Children’s Development” and the “Parenting Stress Index-Short Form”.



■ Children’s 10 positive behaviour in 5 steps: a reward chart developed to help children develop positive life and learning skills in clear and easy-to-follow steps

“Walk with B – Early Start Project for Infants and Pre-schoolers” Project

Early childhood development is the foundation for a child’s intellectual growth. Nevertheless, many deprived families in Hong Kong lack the capacity and resources to provide the necessary nurturing for their young children, while social services and support for pre-school children are inadequate. In view of the service gap, Caritas Integrated Family Service Centre – Tsuen Wan organized a one-year pioneer project “Walk with B – Early Start Project for Infants and Pre-schoolers” sponsored by the Simon K Y Lee Children’s Fund. The project targets at low-income families with children aged 0 to 3 providing them with needed support, giving them a fair start and hopefully better tackling intergenerational poverty. The service focus is on promoting the well-being of the toddlers and enhancing the parent-child relationship. The Project comprises of programmes for toddlers and their parents, parent trainings include Child-centred Play Therapy and Triple P Effective Parenting workshops, consultation, assessment and remedial service by speech therapists,

educational psychologists and dentists, distribution of resource books and setting up of a Resource Corner. A mutual support network “Super Baby Club” is also set up. Regular input of parent-child programmes on “character education” is provided.



■ Parent-child musical training – Wow! The babies are dancing!



■ Parent-child storytelling workshop - The babies are interested in the story



■ Consultation on speech therapies – Mother said, “This service provides a professional assessment to my baby.”

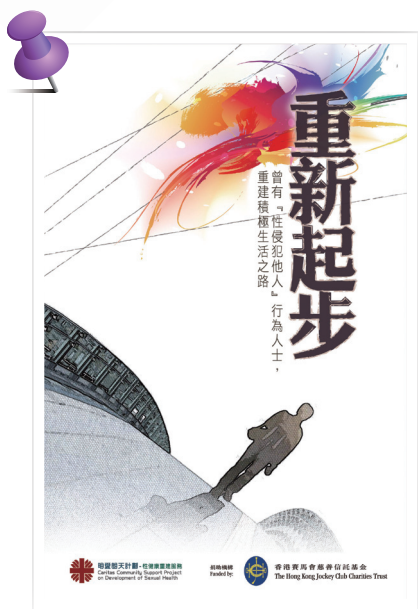


■ Triple P® parent education course - Parents learn the positive parenting skill

New Publications

The New Collections on Social Re-integration Case Studies

The new publication by Caritas Community Support Project on Development of Sexual Health collected narration of reintegration of people who committed sexual crimes. They recalled how they restored family relationship, engaged in meaningful lives and resisted persistently against temptation to commit sexual abuse.



A book elaborating social reintegration of people who committed sexual offences

"MBTI® Personality Types - Personal Growth and Inter-personal Relationship"

The book is written by experienced social workers (Certified MBTI® Practitioners) from Caritas Family Service. Authors introduced the theories of MBTI® Personality Types with concrete case examples. It facilitated continuous learning for people who participated in the individual assessment services or team training programmes. For readers interested in personal growth and inter-personal relationship enrichment, this book facilitated basic understanding of the individual differences of human beings.



Book cover - "MBTI® Personality Types - Personal Growth and Inter-personal Relationship"



Content and Preface

2.3 SERVICES FOR THE ELDERLY

Objectives

Caritas Services for the Elderly ("the Service") aims to provide community care and support services for the elderly aged 60 or above. It aims to help to maintain their general well-being and quality of life as well as to uphold their self-esteem and ability to live actively in the community. These are achieved through a comprehensive range of services which are centre services, residential care services, and in-home care services.

Highlights of the Year

Taiwan Study Tour

The service organized two study tours to Taiwan from 15 April 2012 to 18 April 2012 and 14 October 2012 to 17 October 2012. The aim of the first tour was to enhance the participants' understanding on the policy and implementation of volunteer participation and continuous learning of the elders in Taiwan. A total number of 13 staff and 3 elderly volunteers participated. The purpose of the second tour was to understand the implementation of information technology and facilities in taking care of elders in Taiwan, totally 16 staff from different ranks, such as clerical, social worker, para-medical and information technology technician joined this tour. Some recommendations on improvement on Caritas existing services were made.

Community Fall Prevention Programme

Starting from 1 April 2012, Caritas Jockey Club Integrated Day Services Centre co-ordinated Community Fall Prevention Programmes for the service units. A total number of 290 elders joined the two-day programme which included fall assessment, talk on prevention of fall, visit to the Housing Society Elderly Resources Centre on home modification and individual consultation by Occupational Therapist.

Subsidy for Elderly Tenants in Private Housing

A total of 4 elderly centres (Central District, Sai Kung, Ngau Tau Kok and Tung Tau) and 1 district elderly centre (Shamshuipo) served as assessment centre for Community Care Fund for Elderly Tenants at Private Housing. This scheme commenced on 9 July 2012 and ended on 31 January 2013. It aimed to provide one-off rental subsidy to non-Comprehensive Social Security Assistance elders residing at private tenements to relieve their financial burden arising from increase of rental charges. A total number of 67 cases were served.



Participants taking the balance test



Elders conducting the bone density test

Elderly Dental Assistance Programme

All the Home Care Service Teams joined the Elderly Dental Assistance Programme funded by the Community Care Fund which commenced in September 2012. The teams would assist the eligible elders to arrange dental appointments and escort them to receive dental treatments from participating dentists at the vicinity. Up to the end of March 2013, 15 service users completed the dental treatments.

Training Kit for Demented Elders

A kit on reminiscence training for demented elders – “愛回憶” was compiled with the concerted efforts of two Occupational Therapists. It helped frontline staff to conduct reminiscence therapy. Two training sessions on the use of the kit were conducted on 27 February 2013 and 7 March 2013. A total number of 114 participants attended the training.



■ The reminiscence training kit for demented elders

Volunteer Service Award Programme

To echo to the 10th anniversary of the Volunteer Service Award Programme of the Service, the theme chosen for the Volunteer Award Presentation Ceremony on 5 January 2013 was “義工同心顯關愛 十載同行傳希望”. Totally 1,359 volunteers and 23 volunteer organizations received awards. Apart from presentation of 10 colour medal awards according to the years of volunteer experiences, special awards on continuous commitment, uplifting of volunteer work and frail elder contribution were awarded to 3 outstanding elder volunteers.



■ Volunteers singing the theme song



■ Group photo for the awardees

Research Studies

To enhance service development, two researches on “Enhancing Users’ Participation” and “Roles and Competence of Social Workers in Case Management and Counselling in Long Term Care” were conducted in co-operation with two local universities. Participatory approach was adopted in these two researches. A research team composed of 10 users and 8 staff was formed for the first research while two working groups (one being the steering group and the

other focused group) were set up for the second research. The research reports would be completed in 2013/2014.

Primary Health Care Project for the Elders

Caritas Elderly Centre – Lei Muk Shue started a one-year project “耆年身心靈關懷計劃” in May 2012 with the donation from the Simatelex Charitable Foundation. The project aimed to enhance the physical and mental wellness of over 1,000 deprived elders residing at the Lei Muk Shue district through provision of health promotion activities, cognitive and physical health assessment, physiotherapist / occupational therapist consultation and therapeutic groups.

Awards Obtained

Best Digital Inclusion Awards

Two members of Caritas District Elderly Centre – Yuen Long were awarded the Best Digital Inclusion (Outstanding Individual) Awards under the Hong Kong ICT Awards on 3 April 2012. The Award aimed to recognize members’ contributions in bridging the digital gap between the young and old generations and efforts in motivating the elders in learning the use of information technology in daily lives.



■ Road show on health assessment



■ Exercise Group



■ The two awardees



■ Group photos of the nominees

2.4 REHABILITATION SERVICE

Objectives

The objectives of Rehabilitation Service (“the Service”) are to provide comprehensive and effective rehabilitation training programmes, sheltered work, vocational guidance, residential care, social and recreational programmes for disabled young children and adults with intellectual or mental disabilities. These programmes endeavour to develop their potentials and capabilities and to enhance their personal growth for more self-reliance and for fuller participation in community life. Supportive services are offered to parents, carers and family members of people with disabilities in order to strengthen mutual support among themselves for actualization of individual potential and empowerment of family functioning.

Highlights of the Year

LEAD@different – Let Dreams Come True

With funding support from the Queen Elizabeth Foundation for the Mentally Handicapped, Learning and Development Centre (“LEAD Centre”) organized a graduation ceremony cum talent show on 13 October 2012 at the Hong Kong Academy for Performing Arts. The main theme of the ceremony was “LEAD@different” to illustrate that persons with disabilities were all having distinct abilities which could be explored through life learning and opportunities. More than 550 trainees had been awarded certificates of different levels and being recognized in their efforts in continuous learning. The stage performance of the trainees during this occasion had won great applause from the audience.



■ The excellent performance – “Ship of Hope” visualized the rich talents of people with intellectual disabilities

Special Projects for the Aging Users

The Queen Elizabeth Foundation for the Mentally Handicapped had granted \$0.47 million to organize special projects to promote the physical wellness, health care and early intervention for the service users with advanced age. Service partners and medical professionals were invited to provide a series of dental inspections and treatment, visual and audio examination as well as fitness games for persons with intellectual disabilities. Over 400 persons with disabilities and 100 parents had benefited from these projects.



■ Participants enjoyed the fitness games



■ Service user received the dental inspection and treatment

Project on “Peer Support Worker” for Persons Recovered from Mental Illness

The Mindset Limited granted a three-year project fund to implement the “Peer Support Worker” project in the integrated community centres for mental wellness of the Service. Persons recovered from mental illness were trained to take up specially created posting named as “Peer Support Worker” to provide support to cases with similar psychiatric problems. It was targeted that a total of 3 full-time employment places or 6 part-time places could be created to encourage the meaningful engagement of persons with mental illness.



■ Launching Ceremony of Mindset Peer Support Worker Project

Mental Health Survey on Young Adults

With rising concern on the mental health of young adults, Caritas Wellness Link conducted a survey in March 2013 and subsequently a press release was held on 24 March 2013. The survey analyzed 753 young adult users from the integrated community centres for mental wellness of three organizations. With reference to the survey result, early intervention and early identification of mental problems among young adults and specialized services support for the young generation were advocated.

New Services / Projects

Structured Group Training Services with Autism Spectrum Disorders in Ordinary Primary and Secondary Schools

The three-year project was funded by the Education Bureau to provide “Structured Group Training Services with Autism Spectrum Disorders (‘ASD’) in Ordinary Primary and Secondary Schools”. Around 250 support programmes were allocated within the project years at an estimated total amount of \$7,075,000. Professional support in the form of consultation, workshops and sharing sessions were provided to school teachers and parents of students with ASD to facilitate their understanding on the disorders and the application of training strategies at home and in schools.

Training Subsidy for Children who are on the Waiting List of Subvented Pre-school Rehabilitation Services

The project was supported by the Community Care Fund to provide short term early intervention training and therapy services for disabled pre-schoolers from low income families. Parental guidance and supportive service were also provided. A total number of 274 children were served up to the end of 2012. Positive feedback was received from parents because their disabled children could be bridged with professional services at early stage.

Awards Obtained

“Outstanding Partnership Project Award” of Caring Company

Caritas Lok Mo Integrated Vocational Training Centre had won the “Outstanding Partnership Project Award” of the Caring Company Event organized by the Hong Kong Council of Social Service. The award devoted a public recognition of its effort in collaborating with the Hong Kong Disneyland Resort to promote the employment opportunity for the disabled trainees through the “Apprenticeship Programme for People with Disabilities”.



■ Caritas - Hong Kong and Hong Kong Disneyland Resort were granted the Caring Company “Outstanding Partnership Project Award” for their joint effort in promoting employment of persons with disabilities



■ Caritas Rehabilitation Service, Caritas Parents Resource Centre, Caritas Second-Hand Recycling Shop and Caritas La Vie Bakery were awarded “Caring Employers in 18 District Councils”

“Caring Employers in 18 District Councils”

The Service and three of its units were awarded the “Caring Employers in 18 District Councils” by the Hong Kong Joint Council for People with Disabilities as an appreciation of the effort in employing people with disabilities. Currently, around 30 employees with disabilities are taking up different job posts in the Service.

2.5 CHILD CARE SERVICE

Objectives

With the aim of cultivating the full development of children without discrimination as to their abilities and social background, Child Care Service provides educational and caring service for children aged two to six including families with single parent, working parents and mildly disabled children.



■ “What’s coming up?” – Children learn spontaneously by their curiosities



■ “We learn to share with others!”



■ Cultivation of “Care and Love” - The Green Gardener

Highlights of the Year / Achievements / New Services

Provision of Stationing Nursery School Social Work Services

A donation in the amount of \$1,432,313 from the Hung Hing Ying and Leung Hau Ling Charitable Foundation was received for supporting a two-year new project named “Start from the Early Age – Learning and Growth Enhancement Programme for Young Children”. The project was collaborated by Caritas Youth and Community Service and Caritas Child Care Service commencing from 1 August 2012. Five nursery schools located in Kowloon East and Hong Kong East conducted stationing nursery school social work services which aimed at early identification and prevention of families’ crisis and providing early intervention for children with special educational needs.



■ “Big Sisters’ and Brothers’ Scheme”



■ A parent-child group to learn through play



■ Celebration at Christmas - A Children Drama demonstrated “Hope and Love”

PACE Project for Children from Deprived Families

Caritas Kai Yau Nursery School participated in a “Parenting And Child Enhancement - Early Intervention Programme for Pre-school Children from Disadvantaged Families” (“PACE”) conducted by the University of Hong Kong and the Hong Kong Polytechnic University. A series of parent-child training sessions was provided to 12 children and their parents with the aims to promoting the development of pre-school children from disadvantaged families through high quality learning activities and parenting education. The training empowered the parents to become active partners in children’s learning and development.



■ Enhancing parent-child relationship through interactive programme

Learning Tour from Mainland China

Five sisters from Sisters of Jesus Sacred Heart Congregation in Langfang, Hebei province visited Child Care Service and participated a three-day learning tour from 7 May 2012 to 9 May 2012. School visits and classroom observations were conducted at three nursery schools including Nursery School - Ta Kwu Ling, Lei Yue Mun and Kai Yau. The visitors shared their observations

on the active learning of young children, they were mostly impressed by the culture of love and care of the teaching team, especially the work with the underprivileged families.



■ Classroom observation on small group learning of children

Advocacy of Harmonious Relationships in Families

With the grant from the Committee on Home-school Co-operation of Education Bureau, a Joint School Parent Talk with the theme “Love Conveyance with Hope - A Healthy Family, A Happy Childhood” was held on 19 May 2012. The Development Director of Family Heartware was invited to conduct a talk on positive parenting which inspired more than 500 participated parents.



■ An inspired Parent Talk conducted by both the guest speaker and parents

■ Parents raised the concerns on the emotional health of young children

Staff Development and Training Service Development Day

To share the theme of “Relational Poverty” and to follow up the resolutions suggested by Insight Union XXXVI, a Service Development Day was held on 21 April 2012, the theme had been shared with all teachers and clerical staff. Small group discussion was conducted and participants were invited to pledge to take one follow-up action for promoting relational support. Most of the staff expressed the importance of mutual communication and encouragement at workplace.

Professional Development for Teachers

To foster the professional development for teachers, a series of workshops and training course on the Orff Music, Montessori education and art education was organized. More than 100 teachers participated. Moreover, four teachers participated in the training programme “Quality English Learning Programmes for Pre-schoolers - Sustainability Programme” organized by the Standing Committee on Language Education and Research of Education Bureau in September 2012.



■ Teachers sharing at the Art Education Workshop

Annual Departmental Evaluation Seminar for School Teachers and Principals 2012

The Annual Departmental Evaluation Seminar for Teachers and Principals 2012 with the theme “Visioning a Relational Culture for Pursuing Quality Early Childhood Education and Care Service” was held on 21 July 2012. Small group discussion with the focus on building a relational organization and school from various perspectives, including holistic development of young children, support to families and parents, and development of a professional teaching team that incorporates Agency’s Vision, Mission and Value was conducted.



■ Training Course on Orff Music

2.6 YOUTH AND COMMUNITY SERVICE

Objectives

Youth and Community Service (“YCS”) aims to promote integral human development of young people and communities through the process of understanding, concern, participation and co-responsibility. The development process encourages a sense of individual and communal responsibility for the promotion of mutual care and social integration.

Highlights of the Year

Jockey Club Early Psychosis Project - Public Awareness Programme and Community Group Service

Jockey Club Early Psychosis Project (“JCEP”) offered specialized training to professionals, including teachers and police, who would possibly encounter psychosis cases in their daily work. In collaboration with the Education Bureau, about 80% of the primary and secondary schools participated with at least one teacher from each school attended the training, while all frontline police constables from Tai Po, Sheung Shui and Tuen Mun districts participated. Apart from that, to facilitate the service users of JCEP to express emotions and to enhance self-understanding and self-awareness, expressive arts groups were organized. Group members’ feedback was extremely good. They appreciated the companions’ support in the group.

“Building Hong Kong Together” – Celebration of International Day for Elimination of Racial Discrimination

The “Building Hong Kong Together” open forum was held on 17 March 2013 at Mong Kok Pedestrian Zone. The guests and ethnic youths shared their concerns and experiences on issues such as language policy, education and employment opportunity. Various cultural promotion programmes had attracted quite a number of passers-by to attend the forum.



■ “Building Hong Kong Together” Open Forum

Concerns on New Senior Secondary System

Year 2012 is the transitional period of New Senior Secondary System. Many students, parents and social workers were confused about the changes in the system. In order to assist young people to face the difficulties, Caritas social workers tried their best to render appropriate advices to the students.



■ Explore feelings of self through self portraits

■ Gatekeeper training for guidance teachers of secondary schools held in collaboration with the Education Bureau

Supportive Service for Special Educational Needs

Training Programme for Pre-schoolers with Neuro-Developmental Delay (“NDD”) was developed with the joint efforts of Caritas Child Care Service and Caritas Youth and Community Service. The occupational therapists reached out to kindergartens and assessed the children with high risk of NDD in order to provide training programmes to the children, their parents and the teachers.

Outstanding Volunteer Award Scheme

The Outstanding Volunteer Award Ceremony was held at the Hong Kong Baptist University Academic Community Hall on 13 May 2012 with 652 volunteers from different age groups. The most special Golden Green Badges were conferred to 71 volunteers who had devoted in volunteer services for 15 consecutive years. Besides, 37 Outstanding Volunteers and 10 Outstanding Volunteer Projects were selected and awarded.



■ The event giving recognition to the volunteers

“Better Home for Our Children”

Caritas Mok Cheung Sui Kun Community Centre organized a group of 20 ethnic minorities, including Pakistani, Indian, Nepalese and Thai in the Western District, Hong Kong Island to advocate their rights on housing. The ethnic minorities families usually compose of quite a

large number of members, they could hardly find an appropriate living place at affordable cost and had limited choice amongst the public housing estates. They, including female members, received support from each other inside the group, were able to express their views and air their grievances to the legislators and government officials after the co-ordination of the Centre.

■ Meeting with government officials



“Bread Delivery Scheme”

Caritas Jockey Club Integrated Service for Young People – Tak Tin has organized a programme named “Bread Delivery Scheme” under the Community Care Project since 2011. A group of volunteers collected unsold bread from some bakeries in the community and re-distributed them to people and families in need. The number of bread re-distribution day increased from 2 days a week to 5 days a week in this year. Many of the bread receivers even joined as volunteers. They experienced the happiness of helping others and built up their own value. Mutual support atmosphere in the community was greatly enhanced.



■ Parent volunteer plays a good role model to pass the spirit of love and care to the new generation

■ Parents were empowered to join the mutual support group which organized re-distribution of unsold bread to express love and concern to the needy



“Kowloon City District Urban Renewal Proposal”

Kowloon City District Urban Renewal Forum formed by the Development Bureau released a paper “Kowloon City District Urban Renewal Proposal” for consultation in July 2012. Residents and members living in Kowloon City including To Kwa Wan were mobilized to participate in different open forums, focus groups and social impact assessment interviews organized by Caritas Community Centre – Kowloon to voice out their views and concern of an ideal renewal plan in the district. The first stage of consultation period ended in December 2012. Residents and members will be mobilized to continue their participation in the next stage of consultation.

Anti-Drugs Programmes

Caritas Hugs Centre carried out “Healthy School Project” with three secondary schools. The aims were to nurture students with positive value, strengthen their determination to stay away from drugs and trigger those students abusing drugs to seek help on their own initiatives. The Centre also applied group-work method for establishing family members’ mutual support.

New Service

Computer Master – Mobile Computer Repair Service

Funding support was solicited from the Standard Chartered Hong Kong 150th Anniversary Community Foundation for implementation of the two-year project named “Computer Master – Mobile Computer Repair Service”. It targets to provide free services in computer hardware maintenance for 10,000 impoverished families.

Research and Publication

Project for Co-occurring Disorders (“COD”)

Co-occurring Disorders (Dual Disorders) mean the co-existence of both Mental Illness and Drug Abuse Disorders on a same person. Among the service targets of YCS, there were 117 clients classified as COD in this year. With joint efforts of The Hong Kong Polytechnic University and YCS, the Project for COD on action research basis had been launched. The preliminary findings revealed that most COD clients’ relationship with their families was weak or broken, and had exposed to early life trauma. It was reported that their intervention scope was enhanced and some clients’ symptoms of COD had been alleviated or even released.

■ Technician of the Mobile Computer Repair Service provided an on-site service for Uncle Wong to repair his computer



■ Technician was checking Uncle Wong's computer and tried to fix it

“Love in the service of Hope – Helping the Underprivileged” Casebook on the intervention models of Integrated Children and Youth Services Centres of Caritas

Caritas has operated Integrated Children and Youth Services Centres (“ICYSC”) for 20 years. The Casebook was published to consolidate the different intervention models of ICYSC.



■ The casebook was published in March 2013

Acknowledgement is made to the BOCHK Caring Hong Kong - A Heart Warming Campaign of Bank of China (HK) Ltd. for making a donation of \$1,700,221.83 to subsidize two projects.

2.7 COMMUNITY DEVELOPMENT SERVICE

Objectives

Community Development Service aims at the formation of genuine human communities through a constant process of awareness, participation and sharing.

Highlights of the Year

Organizing Works for Labour

The focus of Caritas Labour Development Project was on the lower income workers’ disadvantageous situation. Two surveys had been conducted and were widely reported by mass media. The findings of “Labour’s Opinion On Standard Working Hours Legislation ” was released on the eve of Labour Day. 97.4% interviewees supported the eight-hour-day legislation. “The Impacts On The Labour Situation After Implementation of Statutory Minimum Wage Survey” had found that only 12.2% of respondents had improvement in their living conditions.



■ Working long hours workers expressed their needs and opinions on proposed standard working hours legislation on the press conference

Organizing Works for Foreign Domestic Helpers

Caritas Asian Migrant Workers Social Service Project has empowered the Filipino, Indonesian, Thai Concern Group to strive for the completeness of the Government's annual review exercise on the minimum allowable wage of the foreign domestic helpers ("FDH") to raise the concern of the limited channels to collect opinions and to arrange meetings with the FDH groups. Besides, the Project also launched the projects like monthly medical consultation, health concern day, women's health seminar and stress management workshop. Stressful FDHs have been identified and facilitated to form self-help groups.



■ In the health seminar, the dietitian explained to the women migrant workers what is healthy diet and how it helps in cancer prevention



■ Women Migrant Workers listened attentively to the Chinese practitioner in explaining the healthy soups and massage to improve the menstrual problems

Organizing Works for Low Income Families

Caritas Lung Yeuk Tau Community Development Project identified 200 low income families living in poor squatter areas. The Project grouped the residents together to seek support from the legislative councillors and the district councillors to advocate the building of more public housing estates, especially in the Northern District. The Project had also identified the needs of the new arrival women, they were mostly lacking support outside their families, experiencing high stress and having inadequate mental and emotional support. Besides, emotional management class and English tutorial class for kids were organized by the Project.

Caritas Residents Mutual Help Centre - Sham Shui Po had organized and held several community meetings to mobilize the low-income families who were inadequately housed in private buildings to discuss their housing needs. They expressed their views on rent control and housing policies, rent control legislation and the supportive policy for inadequately housed families.



■ Caritas Residents Mutual Help Centre - Sham Shui Po held community meeting to mobilize low-income families to discuss their housing needs

Organizing Work for Ethnic Minorities

In collaboration with the "Angel Group" of ethnic minority women, a cultural integration programme was launched under Caritas Yuen Long Rural Community Development Project. It involved 12 local university undergraduates providing free-of-charge Chinese learning tutorials for 18 students from low income ethnic minority families. In return, the ethnic minority parents provided cultural experiences programmes for them. One of the programmes was celebration of Nepalese traditional festival, Holi, which is the festival of colour.



■ Chinese learning tutorials in progress

■ The colourful make-up for the celebration of Holi

Community Organizing Works

Caritas Community Development Project – Sai Kung helped residents to form new concern group to voice out the needs of environment improvement. It also organized functional communities for concerns about the issue on universal pension. In order to increase the community relational asset and build up a harmonious community, the community supporting network was formed by linking up the individuals and organizations in the communities. It also

introduced to the residents various kinds of community resources that were useful for them.



■ Volunteers assisted in a programme for the elderly to discuss the social issues related to the elderly

The Tan Kwai Tsuen, Wo Ping Sun Tsuen Squatter Area Residents Concern Group, formed by Caritas Hung Shui Kiu Community Development, has been working with the residents to respond to the Hung Shui Kiu New Development Area Planning for a few years. In this year, the Concern Group held a residents' meeting with the Yuen Long Police Community Relations Officer that allowed the chief inspector to clarify the role of police in the housing clearance procedures and direct communication between the residents and the police force.



■ Residents participated in the meeting with Yuen Long Police Community Relations Officer

Caritas Mutual Aid Centre for Single Parent Families

The Centre organized a press conference for the single parents to express their opinions on their responses to the public consultation of "joint parental responsibility model". Members of the Centre also joined the meeting arranged by The Hong Kong Council of Social Service to suggest ways in improving the Comprehensive Social Security Assistance ("CSSA") system and alleviating poverty in Hong Kong. They expressed their concerns on the needs of low income families and CSSA families of single parents renting rooms in the private sector and actively urge the government to build more public houses.

Caritas City Farmer Organic Farm

An interview by the media had positive feedback from the public including donation to support the Caritas City Farmer Organic Farm. The Farm had cooperated with Friends of the Earth, the Kadoorie Farm & Botanic Garden and the Agriculture, Fisheries and Conservation Department to launch different kinds of activities. The Farm also provided talks, training on organic farming skills and arranged farm visits for school students and the public.

Publication

The workers of Caritas Pokfulam Community Development Project had worked with the residents of Pokfulam Village to publish a new book to record the history of Pokfulam Village.



■ The book composed of 21 stories revealing the history of the village in the view of cultural conservation

A booklet consolidating the working experiences with single parents in the past ten years was published.



■ The new booklet with the theme "single parent not lonely, mutual help in the livelihood"

2.8 OTHER SOCIAL WORK SERVICE

Caritas Hostel – Hunghom

The Hostel provides temporary accommodation for male aged 18 or above who are in desperate housing needs or in crisis such as street sleepers, discharged prisoners and ex-drug addicts to tide-over the critical period before they could secure a stable and long-term living.

The capacity of the Hostel is 50. During the period, services were provided for 182 people and the occupancy rate was 68%.

Caritas Jockey Club Hostel – Choi Wan

The Hostel provides short-term accommodation for needy female individuals and families in crisis who have immediate housing needs. The serving capacity is 36. During the period, the occupancy rate was about 85% and 69 women were served.

Caritas Pui Tak Centre

The Centre provides round-the-clock residential care service for girls aged 16 to 21 with behavioural, emotional and family problems. The serving capacity has been changed from 24 to 28 since 1 November 2012. The occupancy rate of the year was about 94% and the total number of girls served was 40.

Caritas Pelletier Hall

The Hall provides residential care service for adolescent girls aged 13 to 18 who have behavioural and/or emotional problems, and who may be under the influence of undesirable peers and thus require a period of group-living experience away from their families. Service capacity of the unit is 110 residential placements

divided into 5 living groups. During the year, a total of 164 girls received the service and the average occupancy rate was 81%.

During the year, the Modern Jazz Dance Group took part in the 33rd Dancing Competition of Shatin District and won the Silver Award. Besides, four students enrolled in Modern Jazz Grade 1 examination of the Commonwealth Society of Teachers of Dancing Examinations in August 2012 and attained Honour awards. It was the first time the students took professional dancing examination, and encouragements should be made to students to pursue this aspiration in future.



■ The Modern Jazz Dance Group performing in the Christmas Thanksgiving Dinner Party 2012

One of the major programmes this year was the 3rd "Darling Project" held on 23 March 2013. Underprivileged families of the community were invited to the Hall to participate in a half-day programme and a barbeque. The expenses of the programme were supported by the staff and their relatives.



■ Cheerful faces of participants of the 3rd "Darling Project"

■ Participants of the 3rd "Darling Project" enjoying barbeque together

Appendix: Grants

Grants received by Social Work Services Division from charitable trusts and foundations, government bureaux and departments are appended below:

- Apple Daily Charitable Foundation
- Arthur Samy Memorial Fund
- Beat Drugs Fund Association
- Board of Management of The Chinese Permanent Cemeteries, The
- BOCHK “Caring Hong Kong” - A Heart Warming Campaign
- Brewin Trust Fund
- Catholic Women’s League, The
- Cheung Hing Wah Charitable Foundation
- Citi Success Fund
- Community Care Fund
- Community Chest of Hong Kong, The
- Constitutional & Mainland Affairs Bureau
- Council for The Aids Trust Fund
- Education Bureau
- Environment & Conservation Fund
- Environmental Protection Department
- Equal Opportunities Commission
- Estate Management Advisory Committee
- Eu Yan Seng Charitable Foundation Company Limited
- Fu Tak Iam Foundation Limited
- Home Affairs Bureau
- Home Affairs Department
- Hong Kong Council of Social Service, The
- Hong Kong Jockey Club Charities Trust, The
- HongKong and Shanghai Banking Corporation Ltd., The
- Hung Hing Ying and Leung Hau Ling Charitable Foundation, The
- Integrated Employment Assistance Scheme
- Dr. Ip Yee Charitable Trust
- Johnson & Johnson HK Ltd. &
 Johnson & Johnson Asia Pacific Contributions Fund
- Keswick Foundation Limited
- Labour & Welfare Bureau
- Lee Hysan Foundation
- Leisure & Cultural Services Department
- Li Ka Shing Foundation
- Li Po Chun Charitable Trust Fund
- Lotteries Fund, The
- LUA Foundation, The
- Mindset Limited
- Ping Wo Fund Sponsorship Scheme
- Porticus Asia Limited
- Quality Education Fund
- Queen Elizabeth Foundation for The Mentally Handicapped
- Simatelex Charitable Foundation
- Simon K.Y. Lee Children's Fund
- Sir David Trench Fund for Recreation
- Social Welfare Department
- Standard Chartered Hong Kong 150th Anniversary Community Foundation
- Stylette Garment Factory Limited
- The University of Hong Kong & Hospital Authority
- Women Helping Women Hong Kong Limited
- Zonta Club of Kowloon